

NEWSLETTER No 9 – March 2018

Queen's Hall Dunoon

Redevelopment and Refurbishment Works



Welcome to the 9th edition of the McLaughlin and Harvey newsletter for the construction works at Queens Hall, Argyll Street, Dunoon. We commenced work on this site on Monday 16th January 2017 and we are aiming to complete the project in June 2018.

WHATS HAPPENING ON SITE?

- Mechanical and Electrical Installation
- Painting
- Joinery
- Installation of ceilings
- Flooring
- Public Realm External Works (kerbs, drainage, ducting, bitmac surfacing, gabion walls, etc.)



South and East Elevations



South Elevation



Internal Progression



Joinery Progression



Roadworks Progression



Paving Progression

COMMUNITY BENEFITS

We have recently arranged with the Principal Teacher of Design & Technology at Dunoon Grammar School to deliver a significant quantity of reclaimed timber to them. This will provide high quality Canadian maple that the school and its' pupils can use on upcoming projects etc.

SITE DEFIBRILLATOR

We bear in mind that we have a defibrillator on site, located in the site office. We have trained three of our members of staff in its use and it is available to the public if they should need it.

ENVIRONMENTAL ISSUES

We are aware of the potential impact on the local area and will work with the local community and the council to ensure that any disruption during the development is kept to a minimum.

Issues actively addressed will include:

- Environmental management and monitoring is completed by our site team- we monitor our waste, water, electricity, dust, vibration, noise, fuel and associated CO₂ emissions
- Wherever possible waste is being recycled. We are currently recycling over 98% of our waste.
- We use BRE Smartwaste to record and track our water, waste and energy and will be publishing quarterly reports.

CONSIDERATE CONSTRUCTORS SCHEME

McLaughlin & Harvey are associate members of the Considerate Constructors Scheme.

This site is registered with the Considerate Constructor's Scheme - the national initiative set up by the Construction Industry to improve its image. Construction sites, companies and suppliers voluntarily register with the Scheme and agree to abide by the Code of Considerate Practice, designed to encourage best practice beyond statutory requirements.



The Scheme is concerned about any area of construction activity that may have a direct or indirect impact on the image of the industry as a whole. The main areas of concern fall into three categories: the general public, the workforce and the environment.

Our aim: To improve the image of construction

Why?

The construction industry has a huge impact on all our lives, with most construction work taking place in sensitive locations. If all construction sites and companies presented an image of competent management, efficiency, awareness of environmental issues and above all neighbourliness, then they would become a positive advertisement, not just for themselves but for the industry as a whole.

What?

The Code of Considerate Practice commits those sites, companies and suppliers registered with the Scheme to care about appearance, respect the community, protect the environment, secure everyone's safety and value their workforce.

Where?

Construction sites, companies and suppliers operating within the UK can register with the Scheme.

Who?

The Scheme is open to construction sites, companies and suppliers of all types and size and for every type of construction activity, with many construction companies and clients automatically registering all their work as company policy.

How?

Through the monitoring of registered sites, companies and suppliers, and the displaying of posters around the construction site, promoting registration with the Scheme. If passers-by wish to comment, the name and telephone number of the site manager or company contact is clearly displayed, alongside the Freephone telephone number of the Scheme's administration office. Registered companies and suppliers also display a vehicle sticker or magnet, showing their unique registration number, on every vehicle used on the public highway.

When?

- Sites should be registered before any construction activity commences, including initial demolition work.
- Construction companies, including main and trade contractors, can register at any time.
- Construction suppliers can register at any time.

The project's first Considerate Constructor's audit took place on 2nd June, and the site received a score of 40/50.

The project's second Considerate Constructor's audit took place on 9th February, and the site received a score of 39/50.

The audit is scored in five different categories, appearance, respecting the community, protecting the environment, securing everyone's safety and valuing our workforce.

GENERAL COMMUNICATION

Complaints Procedure

Members of the public can, if necessary, make direct contact to the site team using the telephone numbers listed on the contact information in this newsletter. This is a 24/7 service.

In addition, if any member of the public wishes to make a complaint in writing, please email the site manager via shane.greer@mclh.co.uk and a timely response shall be made and the correspondence passed on to Argyll & Bute Council.

Monitoring and Response.

Any complaints received will be acknowledged within 24 hours during all hours when works, including deliveries, are taking place. We shall ensure that all complaints receive a written response outlining the action undertaken if any such action is deemed appropriate. We shall provide the Argyll and Bute Contract Administrator with a monthly report that details all complaints, who they were filed by, and the actions taken. The monthly report will be available to members of the public should they wish to view it.

CONTACT INFORMATION

If you have any queries, please contact in the following order:

Project Manager	Shane Greer	T: 078 2730 7504	Email shane.greer@mclh.co.uk
Project Manager	Colin Richards	T: 079 7634 0539	Email colin.richards@mclh.co.uk
Contracts Manager	Martin Keys	T: 07747 036 628	Email martin.keys@mclh.co.uk

Contact details for the Considerate Constructors Scheme are; <http://www.ccscheme.org.uk/> 0800 783 1423 enquiries@ccs.org.uk